



**Suffolk
Trusted Trader**



Suffolk Trusted Trader, an initiative from Suffolk County Council Trading Standards.

Promoting and supporting high quality **Suffolk Businesses** to **Suffolk residents**

Trading Standards

Looking for a Trader you can rely on?



If you need help to understand this information in another language please call **08456 066 067**

Se precisar de ajuda para ler estas informações em outra língua, por favor telefone para o número abaixo.

Portuguese

Jeżeli potrzebujesz pomocy w zrozumieniu tych informacji w swoim języku zadzwoń na podany poniżej numer.

Polish

এই লেখাটি যদি অন্য ভাষাতে বুঝতে চান তাহলে নিচের নম্বরে ফোন করুন

Bengali

بەم زانیاری هێشتنی ئێه ب ت گه‌یه‌تی ده‌ یارمه‌ر پ و‌یستی‌ت به‌گه‌یه‌ بکه‌وه‌ی خو‌ارمه‌ ژماره‌ندی به‌یه‌وه‌ به‌زمان کی‌ تر تکه‌ای

Kurdish

如果你需要其他語言來幫助你了解這些資訊，請撥以下電話。

Chinese

اگر شما نیاز دارید که این اطلاعات را به زبان دیگری دریافت کنید لطفاً به شماره زیر تلفن کنید.

Farsi

If you would like this information in another format, including audio tape or large print, please call **08456 066 067**.



Suffolk Trusted Trader

www.suffolk.gov.uk/trustedtrader

Email: tradingstandards@suffolk.gov.uk

Tel: 01473 264859

Looking for a Trader you can rely on?

Then look no further than Trusted Trader from Suffolk County Council Trading Standards.

So what is Suffolk Trusted Trader?

Suffolk Trusted Trader is a directory of responsible and reliable traders who are recommended by their customers. Suffolk Trusted Trader Scheme is a directory of service providers created by Suffolk County Council in conjunction with local businesses and operated in partnership with Referenceline Ltd.

How does Trusted Trader work?

- The Suffolk Trusted Trader scheme allows reputable traders to sign up and be featured on a user friendly website.
- All Trusted Traders have to meet strict criteria and have to abide by a code of conduct.
- This includes a clear pricing policy, providing receipts and carrying public liability insurance.
- The website allows you to search for a trader you want in your area.
- Customers are encouraged to feedback on the trader's work. You can use this feedback to help you choose a suitable trader.
- The scheme covers a wide range of businesses including: builders, electricians, gardeners, landscapers and decorators.



What are the benefits for you using this scheme?

- Traders have agreed to treat their customers fairly. Those who do not will be removed from the scheme.
- Customer feedback means you will get a balanced recommendation.
- Helps you to avoid cowboy builders and rogue traders.
- Using local traders helps contribute to the local economy.
- Should any problems arise, Trading Standards will help mediate to achieve a resolution.

How can I find a Trusted Trader?

Please visit www.suffolk.gov.uk/trustedtrader to search for a member of the Trusted Trader Scheme.

Alternatively contact us on **01473 264859** or email us at tradingstandards@suffolk.gov.uk

