

Suffolk Adult Safeguarding Resource Directory

February 2011



Introduction

Welcome to the Suffolk Adult Safeguarding Board Resource Directory. The aim of this publication is to bring together listings of resources locally and nationally in relation to the abuse of vulnerable adults with links to the relevant websites.

It is intended that this will be an ongoing piece of work, regularly updated with new developments so if you should be aware of an update, inaccuracy or any new developments please help us to keep this resource directory as up to date as possible by notifying Adult.Safeguarding@suffolk.gov.uk.

Acknowledgements

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Wendy Winchester, Adult Safeguarding Administration Manager, Suffolk County Council

Melanie Engleton, Adult Safeguarding Business Support Coordinator, Suffolk County Council

Timothy Earl, Acting Deputy Head of Legal Services, Suffolk County Council

Nichola Burley, Adult Safeguarding Manager, Suffolk County Council.

Dominic Nasmyth-Miller, Professional Advisor, Adult and Community Services, Suffolk County Council

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Section 1: Books on Adult Safeguarding

Learning Difficulties

Abuse and Adults with Learning Difficulties: Reducing the Risk
Sue Ridout (Spiral-bound - April 1993) ISBN: 0901244481

Silent Victims – The Continuing Failure to Protect Society’s Most Vulnerable: The Longcare Scandal
Fiona McTaggart and John Pring, Gibson Square Books ISBN: 1903933196

Positive Goals: Interventions for People with Learning Disabilities whose Behaviour Challenges
Peter Fox & Eric Emerson, Pavilion Publishing ISBN 184196 105 1

Legal Guidance

Assessment of Mental Capacity - guidance for Doctors and Lawyers.
BMA and the Law Society. (1995). London, BMA and the Law Society ISBN: 0727916718

Good Practice in the Law and Safeguarding Adults: Criminal Justice and Adult Protection (Good Practice in Health, Social Care and Criminal Justice) ... Care and Criminal Justice (Unnumbered)
Jacki Pritchard, Jessica Kingsley Publishers ISBN: 1843109379

Law for Social Work Practice: Working with Vulnerable Adults
Robert Johns, Andrew Sedgwick Palgrave Macmillan Paperback ISBN: 0333693787

Protection of Children and Vulnerable Adults Bill: Explanatory and Financial Memorandum (Northern Ireland Assembly Bills)
Stationery Office, Belfast ISBN: 0339201355

Safeguarding Vulnerable Adults and the Law
Michael Mandelstam, Jessica Kingsley Publishers ISBN: 1843106922

Elder Abuse

Crime, Abuse and the Elderly
Brogden, M and Nihar, P (2000). Cullompton, Willan Publishing ISBN: 1903240026

Elder Abuse in Perspective
Biggs, S Phillipson, C and Kingston, P (1995) Buckingham, Open University Press ISBN: 0335191460

Elder Abuse: concepts, theories and interventions

Bennett, G and Kingston, P. (1993) London, Chapman & Hall ISBN: 041245310X

Elder Abuse: update on research

McCreadie, C. (1996). London, Age Concern Institute of Gerontology ISBN: 1872342817

Elder Abuse: critical issues in policy and practice

Slater, P and Eastman, M (eds) (1999) London, Age Concern England ISBN: 0862422485

Elder Abuse Work: Best Practice in Britain and Canada

Edited by Jacki Pritchard, Jessica Kingsley Publishers ISBN: 1853027049

Working with Vulnerable Adults (Social Work Skills Series)

Jonathan Parker (Editor), Bridget Penhale (Editor) Routledge ISBN 0415301912

Gender Issues in Elder Abuse

Aitken, L. and Griffin, G. (1996). London, Sage Publications ISBN: 0803975236

Support Groups for Older People Who Have Been Abused: Beyond Existing

Jacki Pritchard, Jessica Kingsley Publishing ISBN: 1843101025

The Abuse of Older People: A Training Manual for Detection and Prevention

Jacki Pritchard, Jessica Kingsley Publishers ISBN: 1853023051

Working with Elder Abuse: A Training Manual for Home Care, Residential and Day Care Staff

Jacki Pritchard, Jessica Kingsley Publishers ISBN: 185302418X

The Dimensions of Elder Abuse

Bennett, G, Kingston, P and Penhale, B, Palgrave Macmillan ISBN: 0333625684

The Mistreatment of Elderly People

Decalmer, P and Glendenning, F. (eds) (1997) Second edition. London, Sage. ISBN: 0761952632

The Needs of Older Women: Services for Victims of Elder Abuse and Other Abuse

Pritchard, J (2000) Bristol. The Policy Press, ISBN: 1861342098

Male Victims of Elder Abuse: Their Experiences and Needs

Jacki Pritchard, Jessica Kingsley Publishers ISBN: 1853029998

Social Work Practice and Education

Adult Protection in Perspective

Kingston, Paul. Pub Date: Dec 2006 Open University Press ISBN: 0335206816

Resource Manual of Specialised Investigative Interviewing: Obtaining Testimony from Children and Psychologically Vulnerable Adults Who are Suspected of Being Perpetrators or Victims of Crime or Abuse

Bryan Tully, Kate Fritzon, Psychologists at Law Group ISBN: 0952687607

Becoming a Trainer in Adult Abuse Work: A Practical Guide

Jacki Pritchard Jessica Kingsley Publishers ISBN: 1853029130

Good Practice with Vulnerable Adults (Good Practice in Social Work Series)

Jacki Pritchard (Editor) Jessica Kingsley Publishers January 2001 ISBN-10: 1-85302-982-3

Good Practice in Adult Mental Health

Edited by Tony Ryan and Jacki Pritchard, Jessica Kingsley Publishers ISBN: 184310217X

Good Practice in Risk Assessment and Management Vol 1

Edited by Jacki Pritchard and Hazel Kemshall, Jessica Kingsley Publishers ISBN: 1853023388

Good Practice in Risk Assessment and Risk Management 2: Key Themes for Protection, Rights and Responsibilities

Edited by Hazel Kemshall and Jacki Pritchard Jessica Kingsley Publishers ISBN: 1853024414

Good Practice in Working with Victims of Violence

Edited by Hazel Kemshall and Jacki Pritchard, Jessica Kingsley Publishers ISBN: 1853027685

Abuse of Care in Residential Institutions

Clugh, R. (1995) London, Whiting & Birch ISBN: 1871177936

Good Practice in Working with Violence

Edited by Hazel Kemshall and Jacki Pritchard, Jessica Kingsley Publishers ISBN: 1853027685

Knowledge Set for Safeguarding Vulnerable People

Caroline Morris, Heinemann ISBN: 0435402374

Adult Male Survivors of Childhood Sexual Abuse

Kim Etherington ISBN: 0273616560

On Your Own Without a Net: The Transition to Adulthood for Vulnerable Populations (John D. & Catherine T. MacArthur Foundation Series on Mental Health & Development)

D. Wayne Osgood (Editor), et al. University of Chicago Press ISBN: 0226637840

What If? Speaking Up and Speaking Out Against Abuse of Vulnerable Adults

Marion Dakin. Pavilion Publishing (Brighton) Ltd Ring-bound ISBN: 1841960632

Safeguarding Adults: A Workbook for Social Care Workers (Knowledge and Skills for Social Care Workers)

Suzan Collins, Jessica Kingsley Publishers ISBN 184310928X

Safeguarding Adults in Social Work (Transforming Social Work Practice)

Andy Mantell and Terry Scragg, Learning Matters Ltd ISBN: 1844451488

Vulnerable Adults and Community Care: A Reader

Keith Brown (Editor), Learning Matters ISBN: 1844450619

Domestic Abuse

Family Violence and the Caring Professions

Kingston, P. and Penhale, B. (eds) (1995) London, Macmillan ISBN: 0333600010

Section 2: Journals

Journal of Adult Protection (Pavillion Publishing)

<http://pierprofessional.metapress.com/content/121398/>

Journal of Elder Abuse and Neglect (Haworth Press)

www.haworthpress.com/store/product.asp?sku=J084

Ann Craft Trust Bulletin

<http://www.anncrafttrust.org/publications.html>

Section 3: Training Resources (Packs, Videos And DVDs)

Suffolk County Council Adult Safeguarding

Say NO to Abuse Package

Say NO to Abuse interactive, animated DVD, workbook and self reporting form.

This package was launched in November 2009.

The Say NO to abuse package has been designed for use primarily for people with learning disabilities. The DVD workbook and self report form have been created to be used in a learning environment with small numbers of people.

The showing of the DVD should be facilitated by a support worker or practitioner who feels confident to do so and has a good knowledge of adult safeguarding. The DVD has interactive elements that allow the person showing the DVD to stop and discuss issues with the audience and promote people's learning.

The DVD, Say NO to abuse, has not been designed for individuals to view by themselves in isolation.

This package is available from Suffolk Adult Safeguarding free of charge for use within Suffolk and £50.00 for a licence outside of Suffolk.

Contact Adult.Safeguarding@suffolk.gov.uk for further details.

Say Something DVD

This DVD was launched in November 2009. It was produced by Suffolk County Council – Adult Safeguarding Team, with help from; Suffolk County Council colleagues, Suffolk Constabulary, Stowmarket Resource Centre staff and customers and Sidegate Lane Residential Home staff and residents.

Its aim is to promote awareness and understanding of the abuse of adults at risk and to inform viewers about how to report concerns about the abuse of an adult at risk.

Say Something is available free of charge for use in Suffolk and £20.00 for use outside of Suffolk.

Contact Adult.Safeguarding@suffolk.gov.uk for further details

Suffolk Adult Safeguarding e-learning

The free electronic learning program has been developed to deliver Adult Safeguarding awareness training to anyone working with vulnerable adults in order to meet the rising

demand for adult safeguarding awareness training for Suffolk and will deliver the training in a cost effective way.

Contact Adult.Safeguarding@suffolk.gov.uk for further details.

Suffolk Adult Safeguarding Workbooks

Two Adult Safeguarding Workbooks have been developed and are available to download at: <http://www.onesuffolk.co.uk/safeguardingadults/training/>

Details of more training are available at:

<http://www.onesuffolk.co.uk/safeguardingadults/training/>

Action On Elder Abuse <http://www.elderabuse.org.uk/>

MacIntyre Uncovers!

Video of the Channel 5 documentary broadcast on 10 October 2003 made harrowing watching. Scenes included an old man being forced to eat his dinner while still dressed in a soiled incontinence pad, an old woman being shouted at while groaning in pain as a urine soaked pad was removed from her skin, and call bells being deliberately ignored as a matter of routine.

The Home Front: DOMICILIARY CARE

Running time: 30 minutes

Video of four scenarios in older people's own homes and sheltered housing schemes exploring a wide range of abuse incidents – neglect, violence in marriage, sexual and financial abuse, and insensitivity to cultural practices. Designed for training domiciliary care workers to consider how best to work with older people, relatives and other professionals they encounter in community settings.

Abuse matters: dilemmas in practice RESIDENTIAL or NURSING HOMES

Running time: 23 minutes

Video portraying four scenarios in a nursing home which workers in continuing care settings might encounter – highlighting issues such as privacy, dignity, respecting cultural and religious diversity and financial abuse.

Ann Craft Trust <http://www.anncrafttrust.org/>

Blowing the Whistle on the Abuse of Adults with Learning Disabilities

This project explores the ethical and practical dilemma of Whistle Blowing in relation to the abuse of people with learning disabilities in social care settings and gives recommendations for practice.

Adolescents with Learning Disabilities who Show Sexually Inappropriate or Abusive Behaviour

Findings of research funded by the Diana, Princess of Wales Memorial Fund, looking at issues relating to young people with learning disabilities who display sexually inappropriate behaviour.

Sexual Abuse of Elderly People

Findings of research funded by the Nuffield Foundation which explored issues relating to the abuse of older people.

It Could Never Happen Here!

For anyone who is involved with caring for people with learning disabilities. This includes families, friends and others who may become involved as a result of an allegation. It contains general guidance on sexual abuse for purchasers, inspectors and providers, information on legal issues and the nature of consent, models for a local Adult Protection Committee, investigation and monitoring systems, advice in dealing with unusual and difficult situations and much more.

There Are No Easy Answers

For anyone involved in the care, support or treatment of someone with a learning disability who has (or is alleged to have) sexually abused others. It contains advice to purchasers and commissioners on purchasing a service for a known abuser, an examination of the purpose and process of conducting an assessment of the perpetrator and much more.

Equipped to Cope

For front line care staff: To help with issues relating to sexual abuse of people with learning disabilities. It contains a brief description of the law relating to sexual activity by people with learning disabilities, possible indications of abuse and how to notice them, making and receiving allegations of abuse and what happens next, how to support a victim of abuse, working with people who sexually abuse and more.

Advice for Social Services Department on Abuse of People with Learning Disabilities in Residential Care

Concerns adults with learning disabilities in residential care for whom Social Services Departments have an overall responsibility and a duty of care. This resource concerns all kinds of abuse e.g. physical, sexual, psychological and financial abuse and neglect.

Training to Protect

A compilation of training materials designed to be used by experienced trainers. Each session includes clear instructions, resources that can be photocopied (overhead transparencies, task sheets, etc.); notes for trainers and sensitivity issues. Topics are aimed at professionals who work with adults and/or children with learning disabilities.

Training to Protect II

An extension to the 'Training to Protect' manual with extra training sessions including those relevant to therapy and counselling.

ARC (Association for Real Change) <http://www.arcuk.org.uk/>

Action Against Abuse

Developed to assist you in working with people with learning disabilities and their families on this subject.

BVS <http://www.bvs.co.uk/>

Abuse in the Care Home - Running time: 37 minutes.

In 12 sections to be used in a suggested half day training session.

This video focuses on abuse in care homes for older people although it is also relevant for staff working in other types of care homes and day centres. All the main types of abuse are featured including physical, financial and material, sexual, emotional and psychological, neglect and discriminatory abuse.

Adult Abuse: Basic Awareness - Running time: 40 minutes

In 19 sections to be used in a suggested half day training session.

This video training package aims to develop an understanding of the different forms of abuse and introduce the notion of (self neglect and) neglect (by others). It also explores improving awareness of the signs and symptoms of both abuse and neglect to aid in its recognition and identifies what to do if abuse or neglect is suspected.

Abuse of Adults with Learning Disabilities - Running time: 35 minutes

In 19 sections to be used in a suggested training session of 3 - 4 hours.

This video aims to both develop an understanding of the different forms of abuse, whilst considering where abuse can take place. It goes on to introduce the concept of neglect, including self-neglect, and improves awareness of the signs and symptoms of both abuse and neglect to aid in its recognition. Also explored is identifying what to do if abuse or neglect is suspected.

Raising Concerns and Whistle Blowing - Running time: 32 minutes

In 7 sections to be used in a suggested 3 hour training session.

This video explores various aspects of whistle blowing and is designed to clarify for staff when they should raise concerns and how. It concludes by looking at where to go for support and the benefits of whistle blowing.

Hampshire Adult Services (in collaboration with Southampton and Portsmouth City Councils and Making Connections)

Safeguarding Adults

A cascade training pack covering the essential basic aspects of abuse and reporting (2005).

Jacki Pritchard Productions <http://www.jackipritchard.co.uk/>

What Is Adult Abuse? - Running time 50 minutes

The main aim of this video is to help anyone working with a vulnerable adult develop an understanding of what constitutes adult abuse.

Recognising Adult Abuse - Running time 50 minutes

Through the use of case studies this video focuses on how a worker may recognise adult abuse. It explains where, when and how abuse may happen, but also emphasises the point that it is wrong to stereotype the survivor and the perpetrator.

Investigating Abuse - Running time Video 1: 32 minutes Video 2: 44 minutes

Considers what is involved in undertaking an investigation into adult abuse when there is a suspicion, allegation or disclosure. Workers can be apprehensive about the implementation of an adult abuse policy and procedures for many different reasons. They may be unfamiliar with the policy and also lack confidence – believing they do not have the appropriate skills to undertake an investigation.

Case Conferences - Running Time: 57 minutes

Explains the purpose of case conferences, how to convene and contribute to them successfully. The video is targeted at professionals and workers at all levels because anyone who works with a vulnerable adult may be invited to attend a case conference.

The Abuse of Older People - Running Time Video 1 (60 minutes) Video 2 (30 minutes)

The prime aim of this video set is to raise awareness about abuse; this is relevant to workers across the sectors that have any involvement with an older person.

The Abuse of Black & Minority Ethnic People - Running time 80 minutes

Through the use of seven case studies, viewers will be introduced to the different forms of abuse. Also, the case studies clearly portray the fact that it is wrong to stereotype – male *and* females can be victims or abusers.

Learning Industries <http://www.learningindustries.com/>

Protection of Vulnerable Adults E-learning

Training for staff within public sector agencies and their partner organisations.

PAVA (Practitioners Alliance Against Abuse of Vulnerable Adults)

<http://www.pavauk.org/>

Managers Guide to Responding to Adult Protection - AVA October 2005

Pavilion Publishing <http://www.pavpub.com/pavpub/home/index.asp>

What If...? - Running time: 15 minutes

Covering adult protection issues with people with learning disabilities, older people and adults with mental health needs, and provides a useful and comprehensive introduction to adult abuse and the roles of social services, the police, GPs, medical staff and carers.

Assessing and Managing Risk Steve Morgan

A training pack for practitioners and managers in Mental Health services. This two-day training programme aims to promote a greater understanding of risk assessment, prediction and management techniques within mental health service provision.

Keeping Safe (The Home Farm Trust)

A pack to help people with learning disabilities to develop the skills needed to minimise risk of abuse.

Regis <http://www.regis.co.uk/>

Adult Protection A training video, designed to help deal with the sensitive subject of abuse within the care sector. This training package is aimed at all staff, particularly new members, but this can also be very helpful for people who have worked in the care sector for a long time.

Surrey County Council

Jakes Justice Training Video, download.

<http://www.surreycc.gov.uk/sccwebsite/sccwspublications.nsf/docidLookupFileResourcesByUNID/docid59BF87427A7ECE288025725E005F5CA0?opendocument>

Section 4: Policy, Procedures and Leaflets on Safeguarding Adults

Suffolk Adult Safeguarding Board Adult Safeguarding Policy and Operational Guidance

Suffolk Adult Safeguarding Board has produced a policy and operational guidance on the abuse of vulnerable adults in Suffolk.

This is available, in two parts, to download from the publications page of the Suffolk Adult Safeguarding web site: www.suffolkas.org

Suffolk Adult Safeguarding Booklets

Booklets have been produced to explain what abuse is and what people should do if they are concerned that a vulnerable adult is being abused. All of our booklets can be downloaded from the [Publications](#) page of our website.

Say NO to Abuse (Easy Read)

<http://www.onesuffolk.co.uk/NR/rdonlyres/38EB0FFC-C322-4AA1-A5CE-1CAC8C0FD910/0/Saynotoabusebooklet.pdf>

Adults are Abused Too

<http://www.onesuffolk.co.uk/NR/rdonlyres/CB7F6DC8-B1EA-42D1-86AC-051C24338C0F/0/AdultsareabusedtooFULL.pdf>

Other languages are available at: [Publications](#)

Adults are Abused too (poster) - <http://www.onesuffolk.co.uk/NR/rdonlyres/8F4556DC-AC4B-4C7C-9DA4-1B7720649132/169504/Abusedadultsposter1.pdf>

Other languages, audio and large print versions are available at: [Publications](#)

Section 5: Suffolk County Council Adult Safeguarding Practice Guidance

Practice guidance, protocols and flow charts have been produced for provider and care management staff outlining the key actions and decisions required at each stage of the safeguarding adult's process.

Suffolk County Council Adult Safeguarding guidance and protocols: [Publications](#)

Guidelines have been produced on a wide range of topics including:

- Alert flowchart
- Investigation flowchart
- Conducting strategy meetings
- Conducting case conferences
- Writing a protection plan
- Responding to financial abuse
- Responding to domestic violence
- Preserving evidence & body maps
- Compiling a witness profile
- Acting as an appropriate adult
- Recording

Section 6: National Guidance and Protocols

Department of Health Publications -

<http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/index.htm>

Home Office Circulars –

<http://www.homeoffice.gov.uk/about-us/publications/home-office-circulars/>

Achieving Best Evidence

Home Office guidance on supporting vulnerable and intimidated witnesses and the range of special measures available

- Achieving Best Evidence
- Achieving Best Evidence Guidance Volume One
- Achieving Best Evidence Guidance Volume Two
- Home Office Circular 39/2005 Implementation of Speaking Up for Justice: Special Measures Provisions from the Youth and Criminal Justice Act 1999 part 1 - <http://www.homeoffice.gov.uk/about-us/publications/home-office-circulars/circulars-2005/039-2005/>
- Vulnerable Witness Intermediary Scheme - http://www.cjsonline.gov.uk/the_cjs/whats_new/news-3265.html

Corporate Manslaughter

Companies and organisations can be found guilty of corporate manslaughter as a result of serious management failures resulting in a gross breach of a duty of care.

Corporate Manslaughter and Corporate Homicide Act 2007 -

http://www.opsi.gov.uk/Acts/acts2007/ukpga_20070019_en_1

Court of Protection

Court of Protection to make decisions in relation to the property and affairs and healthcare and personal welfare of adults (and children in a few cases) that lack capacity. The Court also has the power to make declarations about whether someone has the capacity to make a particular decision.

- About the Court of Protection - <http://www.publicguardian.gov.uk/about/court-of-protection.htm>
- Court of Protection Fees - <http://www.publicguardian.gov.uk/docs/opg506-05091.pdf>

The Mental Capacity Act 2005 and the Deprivation of Liberty Safeguards

The Mental Capacity Act 2005 (MCA) provides a statutory framework for acting and making decisions on behalf of individuals who lack the mental capacity to do so for themselves.

The Act is supported by a Code of Practice which provides guidance and information on how the Act is to be implemented on a day to day basis for anyone who works with or cares for people who lack capacity, including family, friends and unpaid carers. In addition, professional staff who are involved in the provision of care and treatment for people are legally required to have regard to the Code of Practice when acting-on or making decisions on behalf of someone who lacks capacity to make a decision for themselves.

The safeguards contained within the Act provide a framework for assessment and decision-making as well as defining a process regarding who should be consulted and the timescales for doing so. The Act explains that assessments of capacity are both time and decision specific and must relate specifically to each individual at a specific time and can not apply to more than one individual or to specific client groups as a whole.

Further details relating to the application of care provision relating to assisting people to making their own decisions, the assessment of capacity and making best interests decisions can be found in the MCA Code of Practice, a copy of which can be downloaded from the following website: www.suffolk.gov.uk/mca

The Deprivation of Liberty Safeguards

The Government has added new provisions to the Act: The Deprivation of Liberty Safeguards (DOLS) which were implemented on 01 April 2009.

These safeguards focus on those in hospital or within care homes who for their own safety and in their own best interests need to be accommodated under care and treatment regimes that may have the effect of depriving them of their liberty, but who lack the capacity to consent.

The deprivation of a person's liberty is a serious matter and should not happen unless it is absolutely necessary and these safeguards have been created to ensure that any decision to deprive someone of their liberty is made following defined processes and in consultation with specific authorities.

The DOLS are supported by a separate Code of Practice which supplements the Act and this along with additional information and guidance can also be downloaded from the website: www.suffolk.gov.uk/mca

Domestic Violence:

Guidance on supporting victims of domestic violence:

- Domestic Violence Handbook for Health Professionals - http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_4126619.pdf
- Guidelines on Preventing Homelessness of Victims of Domestic Violence – <http://www.communities.gov.uk/news/corporate/newsupportdomestic>
- Domestic Violence Crimes and Victims Act 2004 - http://www.opsi.gov.uk/acts/acts2004/ukpga_20040028_en_1
- Home Office Circular 9/2005(DVCV Act 2004) New Offence of Causing or Allowing the Death of a Child or Vulnerable Adult - <http://www.homeoffice.gov.uk/about-us/publications/home-office-circulars/circulars-2005/009-2005/>
- Home Office Circular 24/2005 (DVCV Act 2004) Provisions for Unfitness to Plead and Insanity - <http://www.homeoffice.gov.uk/about-us/publications/home-office-circulars/circulars-2005/024-2005/>

Forced Marriage

In response to the problem of forced marriages in the UK, legislation has been passed which enables the victims of forced marriage to apply for court orders for their protection.

- Forced Marriage (Civil Protection Act) 2007 - http://www.opsi.gov.uk/ACTS/acts2007/ukpga_20070020_en_1
- Forced Marriage Unit (Foreign and Commonwealth Office) - <http://www.fco.gov.uk/en/travel-and-living-abroad/when-things-go-wrong/forced-marriage>

Independent Safeguarding Authority (ISA)

The ISA has been created to help prevent unsuitable people from working with children and vulnerable adults. Working in partnership with the Criminal Records Bureau (CRB), relevant information will be gathered on every person who wants to work or volunteer with vulnerable people.

- Safeguarding Vulnerable Groups Act 2006 - http://www.opsi.gov.uk/ACTS/acts2006/ukpga_20060047_en_1
- Independent Safeguarding Authority - <http://www.isa.gov.org.uk/>

- Factsheets - <http://www.isa.gov.org.uk/default.aspx?page=303>
- Inter-Authority Investigations Protocol ADASS 2004 - <http://www.adass.org.uk/images/stories/Safeguarding%20Adults/ADSS%20Cross%20Boundary%20Protocol%20-%20Jan%202005.pdf>

This protocol aims to clarify the responsibilities and actions to be taken by local authorities with respect to people who live in one area, but for whom some responsibility remains with the area from which they originated.

Mental Capacity Act 2005 Code of Practice - <http://www.dca.gov.uk/menincap/legis.htm>

The Mental Capacity Act 2005 (MCA) provides a statutory framework for acting and making decisions on behalf of individuals who lack the mental capacity to do so for themselves.

The Code of Practice was issued in April 2007 and provides guidance and information on how the Act will work on a day to day basis for anyone who works with or cares for people who lack capacity, including family, friends and unpaid carers. Certain groups of people are legally required to have regard for the Code when acting or making decisions on behalf of people who lack capacity.

Further details about the Mental Capacity Act 2005 and the Deprivation of Liberty Safeguards (DOLS) can be found at <http://www.suffolk.gov.uk/mca>.

National Service Framework for Older People -

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_4003066

The Framework was established to look at the problems older people face in receiving care in order to deliver higher quality services.

National Safeguarding Adults Standards Framework ADASS 2005 -

<http://www.adass.org.uk/old/publications/guidance/safeguarding.pdf>

Brings together best practice guidance and standards in adults safeguarding work and builds on the progress achieved since the publication of No Secrets.

NHS Memorandum of Understanding In Investigating Patient Safety 2005 -

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_4129918

Outlines arrangements between the NHS, Association of Chief Police Officers and Health & Safety Executive for investigating patient safety incidents involving unexpected death or serious untoward harm.

No Secrets (Department of Health 2000) -

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_4074540.pdf

Guidance on developing and implementing multi-agency policies and procedures to protect vulnerable adults from abuse.

No Secrets Local Authority Circular (2000)7 -

http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/LocalAuthorityCirculars/AllLocalAuthority/DH_4003730

Requirement on local agencies to implement No Secrets.

Office of the Public Guardian (OPG) - <http://www.publicguardian.gov.uk/>

The administrative arm of the Court of Protection and part of the Department for Constitutional Affairs.

- OPG Guidance - <http://www.publicguardian.gov.uk/>
- OPG Forms and Documents - <http://www.publicguardian.gov.uk/forms/forms.htm>
- OPG Fees - <http://www.publicguardian.gov.uk/about/fees.htm>

Criminal Records Bureau (CRB) Office – <http://www.crb.homeoffice.gov.uk/>

The CRB is an Executive Agency of the Home Office set-up to help organisations make safer recruitment decisions. The links below will provide you with an overview of the CRB and its services.

Section 7: Government Papers Relating To Abuse and Protection

Mental Incapacity (1995 Law Commission) -

http://www.lawcom.gov.uk/summary_recommendations.htm

This report recommended that there should be a single comprehensive piece of legislation to make new provision for people who lack mental capacity. This should provide a coherent statutory scheme to which recourse can be had when any decision (whether personal, medical or financial) needs to be made for a person aged 16 or over who lacks capacity.

Who Decides? (1997 Lord Chancellors Office) -

<http://www.dca.gov.uk/menincap/menifr.htm>

Making decisions on behalf of mentally incapacitated adults. A paper outlining the need for reform of the law in order to improve and clarify the decision-making process for those who are unable to make decisions for themselves, or those who cannot communicate their decisions.

Speaking up for Justice (1998 Home Office) -

<http://www.crimereduction.homeoffice.gov.uk/victims/victims30.htm>

Report recommends special measures to help vulnerable or intimidated witnesses give evidence in court. These recommendations which required legislation are contained in the Youth Justice & Criminal Evidence Act 1999.

Modernising Social Services (1998 Department of Health) -

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_4009575

This White Paper presents the government's plans for modernising social services provision. The paper outlines proposals for improving services for adults and for children specifically, proposals for general improvements in user protection, the system of regulation, and workforce standards.

Fit for the Future? (1999 Department of Health) -

http://www.counselandcare.org.uk/assets/library/documents/Fit_for_the_Future.pdf

National required standards for residential and nursing homes for older people.

Making Decisions (1999 Lord Chancellors Office) -

<http://www.dca.gov.uk/family/mdecisions/indexfr.htm>

The Government's proposals for making decisions on behalf of mentally incapacitated adults.

No Secrets (2000 Department of Health) -

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_4074540.pdf

The Protection of Vulnerable Adults – guidance on the development and implementation on multi-agency policies and procedures.

New Ambition for Old Age (Department of Health 2006) -

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_4133947.pdf

Next Steps in Implementing the National Service Framework for Older People.

Better Health in Old Age (Department of Health 2004) -

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_4093215.pdf

The progress that has been made since the NSF was published and identifies the major challenges and how these are being addressed.

Care Quality Commission: Inspecting for Better Lives (2005) Inspecting for Better Lives -

http://www.cqc.org.uk/db/documents/20081014_How_we_inspect_care_services_310-08.doc

Delivering Change set out the Commission's ideas to modernise the way we regulate social care services.

Putting People First (December 2007 Department of Health) -

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_081119.pdf

This ministerial concordat establishes the collaboration between central and local government, the sector's professional leadership, providers and the regulator. It sets out the shared aims and values which will guide the transformation of adult social care.

Section 8: National Reports on Abuse

In Safe hands (2000) Welsh Office -

http://wales.gov.uk/docrepos/40382/dhss/socialservices/reportsenglish/safehands_e.pdf;jsessionid=grzRLpdW91TQK9L1CrdbLmGLJsCKB9jnLlvQJfQ0DydDY9dnp20k!-897520699?lang=en

This report addresses the need for the development of local multi-agency codes of practice based on a consistent framework for the protection of vulnerable adults across Wales.

Behind Closed Doors (2001) - http://www.voiceuk.org.uk/pdfs/behind_closed_doors.pdf

A report published in response to the growing concern that people with a learning disability who have been sexually abused do not receive equal and just treatment within the legal system.

Ward Watch (2004) - http://www.mind.org.uk/assets/0000/0353/ward_watch_report.pdf

This report highlighted service users' experience of abuse in hospital.

Forget-Me-Not -

<http://195.11.203.89/SiteCollectionDocuments/AuditCommissionReports/NationalStudies/ForgetMeNot.pdf>

Mental Health Services for Older People (2000) Audit Commission: A report into practices and resources for older people with mental health needs.

Death by Indifference Mencap 2004

<http://www.mencap.org.uk/displaypagedoc.asp?id=284>

This report follows on from Mencap's *Treat me right!* Report and campaign in 2004, which exposed the unequal healthcare that people with a learning disability often receive from healthcare professionals. The report made clear that much work needs to be done within the NHS to ensure that people with a learning disability are treated decently and equally.

Section 9: Legislation and Guidance

Mental Capacity Act (MCA), Deprivation of Liberty Safeguards Code of Practice

<http://www.dh.gov.uk/en/SocialCare/Deliveringadultsocialcare/MentalCapacity/MentalCapacityActDeprivationofLibertySafeguards/index.htm>

Care Services Improvement Partnership (CSIP) Housing provision and the MCA 2005 guidance / Housing Learning and Improvement Network (LIN) information sheets 1-4

<http://www.dhcarenetworks.org.uk/IndependentLivingChoices/Housing/Topics/browse/HousingandDementia/Legislation/?parent=5148&child=1940>

Reference Guidance to the Mental Health Act (supersedes the memorandum)

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_088162

Mental Health Act Code of Practice

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_084597

Office of the Public Guardian guidance on Lasting Power of Attorney's

<http://www.publicguardian.gov.uk/forms/opg-forms.htm#makinglpa>

National Assistance Act 1948

http://www.opsi.gov.uk/revisedstatutes/acts/ukpga/1948/cukpga_19480029_en_1

Health Services and Public Health Act 1968

http://www.opsi.gov.uk/RevisedStatutes/Acts/ukpga/1968/cukpga_19680046_en_1

Health and Social Care Act 2001 (direct payments)

http://www.opsi.gov.uk/acts/acts2001/ukpga_20010015_en_1

Adult Support and Protection (Scotland) Bill 2006

<http://www.scottish.parliament.uk/business/bills/62-adultSupport/b62s2-introd.pdf>

Carers Act 1995

http://www.opsi.gov.uk/acts/acts1995/ukpga_19950012_en_1

Care Standards Act 2000

http://www.opsi.gov.uk/acts/acts2000/ukpga_20000014_en_1

Care of Older & Incapacitated People (Human Rights) Bill 2006

<http://www.publications.parliament.uk/pa/cm200506/cmbills/112/2006112.pdf>

Chronically Sick and Disabled Persons Act 1970

http://www.opsi.gov.uk/revisedstatutes/acts/ukpga/1970/cukpga_19700044_en_1

Corporate Manslaughter and Corporate Homicide Act 2007

http://www.opsi.gov.uk/acts/acts2007/ukpga_20070019_en_1

Crime and Disorder Act 1998

http://www.opsi.gov.uk/acts/acts1998/ukpga_19980037_en_1

Disabled Persons Act 1986

http://www.opsi.gov.uk/RevisedStatutes/Acts/ukpga/1986/cukpga_19860033_en_1

Enduring Power of Attorney Act 1985

http://www.opsi.gov.uk/RevisedStatutes/Acts/ukpga/1985/cukpga_19850029_en_1

Data Protection Act 1998

http://www.opsi.gov.uk/acts/acts1998/ukpga_19980029_en_1

Data Protection Act 1998 Guidance

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_4114271.pdf

Domestic Violence Crimes and Victims Act (DVCVA) 2004 (Section 5)

http://www.opsi.gov.uk/acts/acts2004/ukpga_20040028_en_1

DVCV Act 2004 Provisions for Unfitness to Plead and Insanity

<http://www.homeoffice.gov.uk/about-us/publications/home-office-circulars/circulars-2005/024-2005/>

Forced Marriage (Civil Protection Act) 2007

http://www.opsi.gov.uk/acts/acts2007/ukpga_20070020_en_1

Health Act 1999

http://www.opsi.gov.uk/acts/acts1999/ukpga_19990008_en_1

Housing Act 1996

http://www.opsi.gov.uk/acts/acts1996/ukpga_19960052_en_1

Human Rights Act 1998

http://www.opsi.gov.uk/acts/acts1998/ukpga_19980042_en_1

Human Rights 1998 Act Guidance

<http://www.justice.gov.uk/guidance/docs/act-studyguide.pdf>

Local Authority Social Services Act 1970

http://www.opsi.gov.uk/revisedstatutes/acts/ukpga/1970/cukpga_19700042_en_1

Mental Health Act 1983

http://www.cqc.org.uk/db/documents/Mental_Health_Act_1983_201004090243.pdf

Mental Health Act 2007

http://www.opsi.gov.uk/acts/acts2007/ukpga_20070012_en_1

Mental Health Act 2007 Summary of Changes

http://www.opsi.gov.uk/acts/acts2007/en/ukpgaen_20070012_en_1

National Health Service Act 1977

<http://www.opsi.gov.uk/si/si2002/20022759.htm>

NHS Community Care Act 1998

http://www.opsi.gov.uk/acts/acts1998/ukpga_19980019_en_1

Mental Capacity Act 2005

http://www.opsi.gov.uk/acts/acts2005/ukpga_20050009_en_1

Mental Capacity Act 2005 Summary

http://www.dh.gov.uk/en/Publicationsandstatistics/Bulletins/theweek/Chiefexecutivebulletin/DH_4108436

Mental Capacity Act 2005 Code of Practice

<http://www.dca.gov.uk/menincap/legis.htm>

Mental Capacity Act 2005 IMCA Service

<http://www.publicguardian.gov.uk/docs/making-decisions-opg606-1207.pdf>

Public Interest Disclosure Act 1998

http://www.opsi.gov.uk/acts/acts1998/ukpga_19980023_en_1

Royal Pharmaceutical Society of Great Britain Guidance on the Protection of Vulnerable Adults

<http://www.rpsgb.org.uk/pdfs/vulnadultsprotectguid.pdf>

Safeguarding Vulnerable Groups Act 2006

http://www.opsi.gov.uk/acts/acts2006/ukpga_20060047_en_1

Sexual Offences Act 2003

http://www.opsi.gov.uk/acts/acts2003/ukpga_20030042_en_1

Sexual Offences 2003 Act Local Authority Circular 2004

http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Localauthoritysocialservicesletters/DH_4083104

Sexual Offences Act 2003 Guidance (CPS)

http://www.cps.gov.uk/legal/s_to_u/sexual_offences_act/

Section 10: Public Inquiries

Cornwall Review (2006)

Joint investigation into the provision of services for people with learning disabilities at Cornwall Partnership NHS Trust.

Shipman Inquiry (2005)

Independent Public Inquiry into the issues arising from the case of Harold Shipman.

Bournewood Report 2004

A case taken to the European Court of Human Rights (ECHR) about a man who lacked the capacity to consent or object to medical treatment. He was admitted under the common law doctrine of necessity for treatment in Bournewood Hospital following an instance of self-harming behaviour. Whilst the action taken complied with the Code of Practice drawn up under the Mental Health Act 1983 the ECHR concluded the person was deprived of his liberty contrary to Article 5(1) of the European Convention on Human Rights.

Bichard Inquiry 2004 - <http://police.homeoffice.gov.uk/publications/operational-policing/bichard-inquiry-report?view=Binary>

A Public Inquiry Report on child protection procedures, particularly the effectiveness of relevant intelligence-based record keeping, vetting practices since 1995 and information sharing with other agencies.

Health Select Committee Inquiry into Elder Abuse 2003/04

Set up to determine the prevalence of elder abuse, its causes and settings and to formulate recommendations for national and local strategies.

Taywood House Review (2003)

Multi-agency investigation into the activities of the owners of Taywood House Residential Care Home for the Elderly in Great Yarmouth.

Victoria Climbié Inquiry (2003)

Inquiry into the death of Victoria Climbié. Whilst the report and recommendations focus on child protection it highlights good practice for adult protection services.

Margaret Panting Inquiry (2001)

An inquiry into the death of a 78 year old woman from Sheffield who died after suffering “unbelievable cruelty” while living with relatives. After her death in 2001, a post-mortem found 49 injuries on her body including cuts probably made by a razor blade and cigarette burns.

Beech House Inquiry (1999)

Camden and Islington NHS Trust report of the internal inquiry relating to the mistreatment of patients residing at Beech House, St Pancras Hospital during the period March 1993-April 1996.

Longcare Inquiry (1998)

Buckinghamshire County Council report on case of two homes for people with learning disabilities suspected of wilful neglect of their residents.

Section 11: Research into Abuse

AEA National Monitoring Project Interim Report 2005 -

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_4114113

Report of Audit of First 100 Referrals to POVA 2005 (Kings College London)

MIND Ward Watch 2005 - http://www.mind.org.uk/assets/0000/0353/ward_watch_report.pdf

Campaign to Improve Hospital Ward Conditions uncovers widespread abuse of in-patients.

Disability Now: Justice for Survivors of Abuse Campaign highlights widespread abuse.

Blowing the Whistle on Abuse of People with Learning Disabilities (funded by the Baily Thomas Charitable Fund) Calcraft, R. (2005)

Explores the practical and ethical dilemmas of whistle blowing on the abuse of adults with learning disabilities in social care settings & considers how whistle blowing can help to protect people with learning disabilities from abuse.

Young People with Learning Disabilities who Show Sexually Inappropriate or Abusive Behaviours (funded by the Diana, Princess of Wales Memorial Fund) Fyson, R. (2005).

This research looked at the current situation for adolescent abusers with learning disabilities and considered what interventions might have been helpful and what would be beneficial in the future regarding the prevention of any further abusive behaviour.

The Sexual Abuse of Elderly People (funded by the Nuffield Foundation) Jeary, K. & Stevenson, O. (2004)

This research explored the sexual abuse of older people & raised key themes and issues which have greatly contributed to the knowledge base relating to the abuse of older people.

Disabled Children and Abuse (funded by Children-in-Need), Cooke, P. (2000)

The research looked at the recording of the abuse of disabled children, and attempted to estimate the incidence of abuse and identify the outcomes for those children. In addition to this the report made recommendations for organisations working with disabled children.

Missing Voices (WHO 2001)

An elder abuse prevalence study undertaken by WHO and IPNEA involving eight countries.

Virtual Reality Courtroom (funded by the Greater Nottingham Co-op)

This project was carried out in partnership with the Department of Engineering and Computing at Trent University, the Shepherd School, Nottingham and a group of people with learning disabilities. The project aims to support and prepare witnesses with learning disabilities to give evidence in court or on video. Further funding is currently being sought to continue work on this project.

National UK Prevalence Study 2007

http://assets.comicrelief.com/cr09/docs/older_people_abuse_report.pdf

This study was carried out by the National Centre for Social Research and King's College London and commissioned and co-funded by Comic Relief and the Department of Health. It presents findings of in-depth interviews with a selection of older people who have experienced abuse and mistreatment.

Adult Protection Partnerships in Regulation 2007

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_081553

The core modernisation themes of improving protection and developing effective and flexible partnerships were examined within this study and are central to it. The study examined the extent / nature of inter-agency work in adult protection across England and Wales, and explored perceptions of the safeguarding regulation and legislation.

Section 12: Government Organisations and Independent Public Bodies

Audit Commission - <http://www.audit-commission.gov.uk/Pages/default.aspx>

An independent public body responsible for ensuring that public money is spent economically, efficiently, and effectively in the areas of local government, housing, health, criminal justice and fire and rescue services.

Care Quality Commission (CQC) - <http://www.cqc.org.uk/>

The single, independent inspectorate for all social care services in England.

Criminal Records Bureau (CRB) - <http://www.crb.homeoffice.gov.uk/>

The CRB help organisations in the public, private and voluntary sectors by identifying candidates who may be unsuitable to work with vulnerable groups.

Crown Prosecution Service (CPS) - <http://www.cps.gov.uk/>

The CPS is the Government Department responsible for prosecuting criminal cases investigated by the police in England and Wales.

Department of Health - <http://www.dh.gov.uk/en/index.htm>

The aim of the Department of Health (DH) is to improve the health and well-being of people in England.

Department of Work and Pensions - <http://www.dwp.gov.uk/>

Promotes opportunity and independence for all and help individuals achieve their potential through employment.

Foreign and Commonwealth Office - <http://www.fco.gov.uk/en/travel-and-living-abroad/when-things-go-wrong/forced-marriage/>

Link to the Forced Marriage Unit.

General Social Care Council (GSCC) - <http://www.gsccl.org.uk/Home/>

The GSCC is the workforce regulator and guardian of standards for the social care workforce in England.

Health and Safety Commission (HSC) - <http://www.hse.gov.uk/>

The HSC is responsible for health and safety regulation in Great Britain. The Health and Safety Executive and local government are the enforcing authorities who work in support of the Commission.

Home Office - <http://www.homeoffice.gov.uk/>

The Home Office is the government department responsible for internal affairs in England and Wales.

Ministry of Justice - <http://www.justice.gov.uk/>

Responsible in government for upholding justice, rights and democracy.

Official Solicitor's Office - <http://www.officialsolicitor.gov.uk/os/offsol.htm>

Provides legal services for vulnerable persons or in the interests of achieving justice where those services need to be provided by the public sector.

Office of the Public Guardian (OPG) - <http://www.publicguardian.gov.uk/>

The OPG is the administrative arm of the Court of Protection and part of the Department for Constitutional Affairs.

Social Care Institute of Excellence (SCIE) - <http://www.scie.org.uk/>

SCIE's aim is to improve the experience of people who use social care by developing and promoting knowledge about good practice in the sector.

Section 13: Campaign Organisations

Action on Elder Abuse (AEA) - <http://www.elderabuse.org.uk/>

AEA seeks to prevent abuse in old age by raising awareness, education, promoting research and the collection and dissemination of information. It also provides a national information and advice service on the prevention of, and action on, the abuse of older people.

Advocate Web - <http://www.advocatweb.org/index.php>

An organisation supporting victims of sexual misconduct, exploitation, and abuse of clients by professionals in positions of power, authority or trust.

ARC (Association for Real Change) - <http://www.arcuk.org.uk/>

An organisation supporting providers of services to people with a learning disability.

Disability Now - <http://www.disabilitynow.org.uk/>

Publication for everyone with an interest in disability.

MENCAP - <http://www.mencap.org.uk/>

A learning disability charity working with people with a learning disability and their families and carers.

MIND - <http://www.mind.org.uk/>

Work to create a better life for everyone with experience of mental distress.

PAVA (Practitioner Alliance Against the Abuse of Vulnerable Adults) -

<http://www.pavauk.org/>

Strives through collaboration with practitioners in the statutory, voluntary & private sectors to develop practice-based interventions & to generate positive outcomes in working with the abuse of vulnerable adults.

Solicitors for the Elderly - <http://www.solicitorsfortheelderly.com/>

A national organisation of solicitors, barristers and legal executives committed to providing and promoting comprehensive and independent legal advice for older people, their family and carers.

Values into Action (VIA) – <http://viauk.org>

Values Into Action (VIA) are an organisation of people with and without learning difficulties working together for rights, equality and citizenship for all people with learning difficulties.

Witness - <http://www.popan.org.uk/>

Focuses exclusively on abuse by health & care workers. It runs a help-line, a support and advocacy service, provides training and develops new policy approaches to the prevention of abuse.

Section 14: Support Organisations

Age UK – <http://www.ageuk.org.uk/>

Age Concern and Help the Aged have joined forces and are now known as Age UK. They campaign for changes in policy and provide services to older people both in the UK and around the world.

Age UK Suffolk Independent Advocacy Service - advocacy.service@ageconcernsuffolk.org.uk

The Advocacy Service provides both instructed and non-instructed advocacy.

Ann Craft Trust - <http://www.anncrafttrust.org/>

Set up to protect people with learning disabilities who may be at risk from abuse. It also provides advice and information to parents and carers who may have concerns about someone they are supporting.

Counsel and Care - <http://www.counselandcare.org.uk/>

A charity giving advice and information to older people, their relatives and carers across the UK.

DOVE Counselling Service, Run by **Ipswich Women's Aid**

Offering a counselling service to women who are residents in Women's aid safe houses, ex residents who are re-settling in the area and women in the community who have experienced or are experiencing domestic abuse.

Westgate House, Museum Street, Ipswich IP1 1HQ Tel: 01473 220 779

<http://www.ipswichwa.org.uk/index.php>

Inspire Counselling - <http://inspirecounselling.org.uk/>

Serving the community in counselling and training.

National Association of People Abused in Childhood (NAPAC) -

<http://www.napac.org.uk/>

A national charity dedicated to helping adult survivors of childhood abuse.

Rape Crisis - <http://www.rapecrisis.org.uk/>

Provides advice, information and counselling for males and females age 12 and over regarding any unwanted sexual experience.

Relatives and Residents Association - <http://www.relres.org/>

An organisation for The Relatives & Residents Association exists for older people needing, or living in, residential care and the families and friends left behind.

Respond - <http://www.respond.org.uk/>

Provides a range of services to victims and perpetrators of sexual abuse who have learning disabilities, and training and support to those working with them.

Solicitors for the Elderly - <http://www.solicitorsfortheelderly.com/>

A national organisation of solicitors, barristers and legal executives committed to providing and promoting comprehensive and independent legal advice for older people, their family and carers.

Suffolk Family Carers - http://suffolk-carers.org.uk/index.php?option=com_sobi2&Itemid=186

Support for People Caring at Home (Agencies Directory).

Survivors UK - <http://www.survivorsuk.org/>

Provides information, support and counselling for men who have been sexually abused.

Victim Support - <http://www.victimsupport.org.uk/>

An independent charity helping people cope with the effects of crime.

Voice UK - <http://www.voiceuk.org.uk/>

A national charity supporting people with learning disabilities who have experienced crime or abuse. It also supports families, carers and professional workers.

Section 15: National Campaigns against Abuse

Action On Elder Abuse Campaign for Adult Protection Legislation - <http://www.elderabuse.org.uk/Campaigning/Campaigns.htm>

BBC Radio 2 Respect Your Elders Campaign - <http://news.bbc.co.uk/1/hi/uk/5043896.stm>

Dignity In Care Campaign - <http://www.dhcarenetworks.org.uk/dignityincare/DignityCareCampaign/>

Dignity Champions - <http://www.dhcarenetworks.org.uk/dignityincare/BecomingADignityChampion/>

Dignity In Care Online Network - <http://www.dhcarenetworks.org.uk/dignityincare/>

International Network For The Prevention Of Elder Abuse - <http://www.inpea.net/weaad.html>

Campaign Against Domestic Violence - <http://www.cadv.org.uk>

Section 16: Codes of Practice and National Occupational Standards

General Social Care Council Code of Practice -

<http://www.gsccl.org.uk/NR/rdonlyres/3CFA9CAE-0A38-48B9-8BD2-B513A0A5024F/0/GSCCCodesofPractice.pdf>

National Occupational Standards for Social Work -

[http://www.skillsforcare.org.uk/developing_skills/National_Occupational_Standards/National_Occupational_Standards_\(NOS\)_introduction.aspx](http://www.skillsforcare.org.uk/developing_skills/National_Occupational_Standards/National_Occupational_Standards_(NOS)_introduction.aspx)

Induction Standards <http://www.skillsforcare.org.uk/cis/>

Foundation Standards [http://www.scie-](http://www.scie-peoplemanagement.org.uk/resource/docPreview.asp?surround=true&docID=16&dir=&lang=)

[peoplemanagement.org.uk/resource/docPreview.asp?surround=true&docID=16&dir=&lang=](http://www.scie-peoplemanagement.org.uk/resource/docPreview.asp?surround=true&docID=16&dir=&lang=)
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